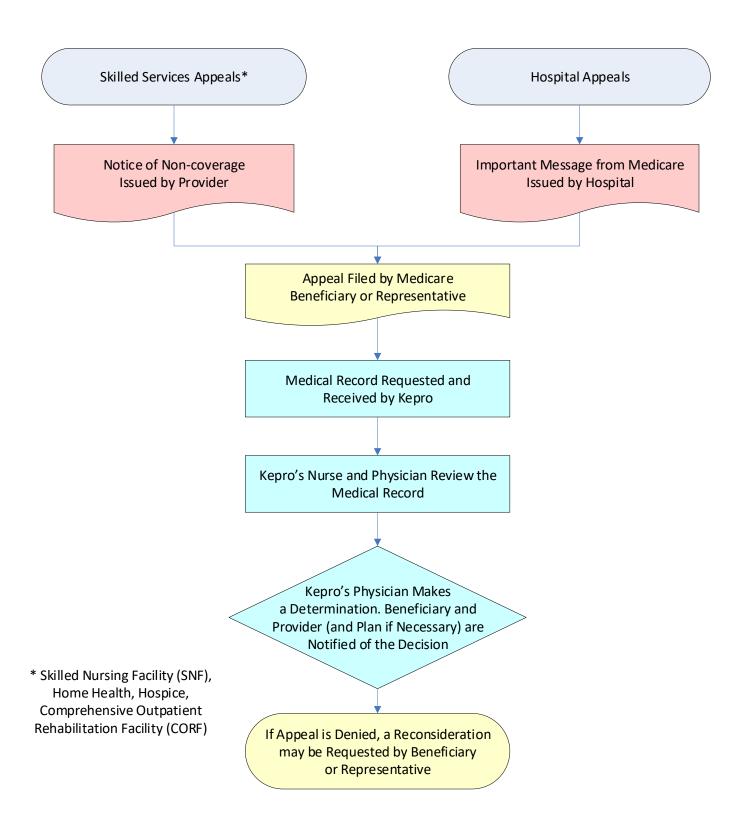




## **Appeal Process**







## Beneficiary Complaint Process

