

# On Medicare?

Know your rights! If you are on Medicare, you have the right to:

- 1 Request Immediate Advocacy if you have an immediate concern.
- 2 Request a hospital discharge or skilled service termination appeal to continue medical services.
- 3 File a beneficiary complaint if you feel that you received improper medical care.



Call us! If you are asked to leave before you feel well enough or if you have a concern about your care, you may obtain a review of your case by KEPRO at no cost to you. Call KEPRO's Medicare Beneficiary Helpline toll-free at 888-315-0636, or visit [www.keproqio.com](http://www.keproqio.com).

