

# Learn about your Medicare rights.

- Did you know that you can file an appeal if you were admitted to the hospital but feel you are not ready to leave or if you think your skilled services are ending too soon?
- Did you know that you can file a complaint if you have a concern about the medical care you had?
- Did you know that you can call Kepro and ask about Immediate Advocacy for issues that you need help with right away?

## Instructions:

Print this page and cut out the cards. Keep a card in your wallet to have Kepro's phone number handy if you need it.

There is more than one card here to make it easy for you to share with family and friends. How about putting one on your refrigerator?



Quality Improvement Organizations  
Sharing Knowledge. Improving Health Care.  
CENTERS FOR MEDICARE & MEDICAID SERVICES



**Kepro**

Are you on Medicare? Get help right away for your healthcare concerns. Ask about our Immediate Advocacy service. **It's free.**

**Kepro's Medicare Helpline**  
**Toll-free: 888-317-0751**

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