

Public Service Announcements

CMS Region 1: CT, MA, ME, NH, RI, VT

Medicare Members, are you concerned about a healthcare issue with a doctor or a hospital? You can call Kepro (KEY-PRO), the Medicare Quality Improvement Organization, toll-free at 888.319.8452. Their staff can help resolve your issue by calling your provider. This is a free service to you under Medicare. For more information, visit KEY-PRO-Q-I-O-dot-com. That's K-E-P-R-O-Q-I-O.com.

CMS Region 4: AL, FL, GA, KY, MS, NC, SC, TN

Medicare Members, are you concerned about a healthcare issue with a doctor or a hospital? You can call Kepro (KEY-PRO), the Medicare Quality Improvement Organization, toll-free at 888.317.0751. Their staff can help resolve your issue by calling your provider. This is a free service to you under Medicare. For more information, visit KEY-PRO-Q-I-O-dot-com. That's K-E-P-R-O-Q-I-O.com.

CMS Region 6: AR, LA, NM, OK, TX

Medicare Members, are you concerned about a healthcare issue with a doctor or a hospital? You can call Kepro (KEY-PRO), the Medicare Quality Improvement Organization, toll-free at 888.315.0636. Their staff can help resolve your issue by calling your provider. This is a free service to you under Medicare. For more information, visit KEY-PRO-Q-I-O-dot-com. That's K-E-P-R-O-Q-I-O.com.

CMS Region 8: CO, MT, ND, SD, UT, WY

Medicare Members, are you concerned about a healthcare issue with a doctor or a hospital? You can call Kepro (KEY-PRO), the Medicare Quality Improvement Organization, toll-free at 888.317.0891. Their staff can help resolve your issue by calling your provider. This is a free service to you under Medicare. For more information, visit KEY-PRO-Q-I-O-dot-com. That's K-E-P-R-O-Q-I-O.com.

CMS Region 10: AK, ID, OR, WA

Medicare Members, are you concerned about a healthcare issue with a doctor or a hospital? You can call Kepro (KEY-PRO), the Medicare Quality Improvement Organization, toll-free at 888.305.6759. Their staff can help resolve your issue by calling your provider. This is a free service to you under Medicare. For more information, visit KEY-PRO-Q-I-O-dot-com. That's K-E-P-R-O-Q-I-O.com.